

Gruene Barks & Rec

Grooming Release Form

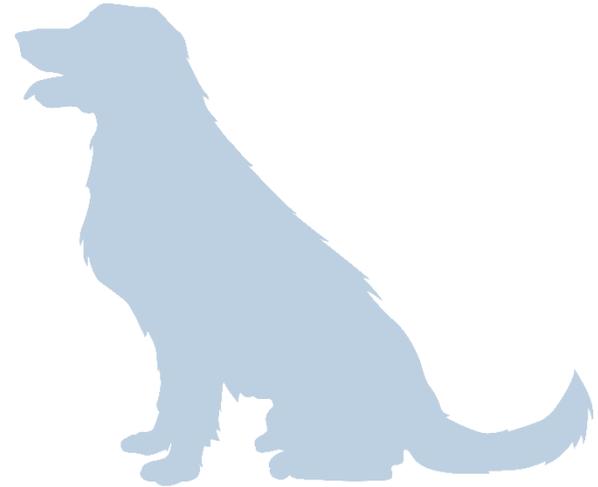
Pet's Name _____ Date _____

Your Pet is Important to us!

Because we care about your pet's safety and well-being, we want to assure you that every effort will be made to make your pet's visit as pleasant and safe as possible. Please read and acknowledge the below information and sign at the signature line.

Medical Release Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. In the best interest of your pet, we request your permission to obtain immediate veterinary treatment should it become necessary.

Matted Release Because your pet is severely tangled, matted, or severely matted, it is at greater risk of stress, injury and trauma during the grooming process. All precautions will be taken to ensure your pet's safety and wellbeing. However, problems occasionally arise, during or after grooming, such as nicks, clipper irritation and mental or physical stress. *Due to the difficult nature of matting, a \$10.00 per 15 minutes charge will be added to the original cost of the groom for dematting.*



Realizing that matted pets have a greater chance of injury during grooming, I will not hold Gruene Barks & Rec responsible for accident or injury to my pet. Should problems occur, I hereby grant permission to Gruene Barks & Rec to obtain emergency veterinary treatment for my pet at my expense.

Special Handling Release Due to the intimate nature of the grooming process, or a pet's tolerance level for stress, strangers, or handling, some pets can become anxious or reactive during the grooming service. If we determine that continuing the grooming service would present a threat to your dog's emotional or physical health, and/or the safety of the groomer completing the service, we will discontinue today's service and contact you immediately.

We will take every precaution necessary to complete the grooming service safely and humanely including the proper use of common industry safety equipment such as grooming loops, muzzles, and restraints. *Due to the time and extra care and equipment required for a safer groom, a \$10.00 Special Handling Fee will be added on to the original cost of the groom.*

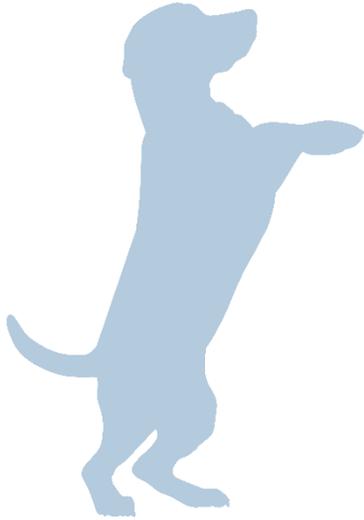
I hereby grant permission to Gruene Barks & Rec to utilize proper restraints for the health and safety of my pet and my grooming service provider during grooming services. I understand and agree that if Gruene Barks & Rec deems it unsafe or unhealthy to continue for the pet or the groomer, Gruene Barks & Rec will end today's service and I will be responsible for any services rendered.

Gruene Barks & Rec

830-387-4001 830 Ewelling Lanes New Braunfels, Texas 78130

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Aged Pet Release Realizing that aged pets have a greater chance of injury or stress during grooming, I will not hold Gruene Barks & Rec responsible for accident or injury to my pet. I understand the stress of grooming may cause known or unknown conditions to become active and could potentially lead to health problems for my pet. I acknowledge and assume the risk of any health problem arising from the grooming of my aging pet, including accidental injury or death. I will not hold Gruene Barks and Rec responsible for any medical conditions or death arising from the stress due to aging pet grooming.

An "Aged Pet" is defined as Follows:

Small breed dogs under 24.9lbs as 11 and older

Medium bred dogs 25-59.9lbs as 9 and older

Large Breed dogs Over 60lbs as 6 and older

Double Coated Release Because we care about your pet's safety, health and wellbeing, it is our obligation to inform you about the risks and possible permanent damage that may occur when the special type of coat on a double-coated dog is cut or shaved down.

By signing this form, you understand that, when both layers of the coat are removed, the wooly undercoat will grow back faster and thicker than normal, and the topcoat may take months or years to grow back, if ever. This could become a permanent condition of your dog's coat, and this could expose your dog's sensitive skin to environmental hazards which could lead to conditions needing veterinary care, of which the groomer and Gruene Barks & Rec will not be responsible.

Social Media Release I hereby authorize the use of photos and/or information related to my pet's experience at Gruene Barks & Rec. I understand my pet may be used in publications including electronic, audio visual, promotional literature, advertising, and media. My consent is freely given as a public service without expecting payment. I release this establishment and their respective employees from any and all liability which may arise from the use of such media stories, promotional materials, written articles, videos and/ or photographic images.

Cancellation and No-Show Release Gruene Barks & Rec requires at least a full 24 hour notice of any cancellation for grooming appointments. Any cancellation given within 24 hours of the appointment will be considered a No-Show. *I understand that by not giving proper notice of a cancellation or No-Showing to my appointment could incur a \$10 No-Show Fee on future appointments in addition to the grooming cost.*

By signing below, I hereby acknowledge that I have read and understood this form in its entirety and release my pet for grooming services rendered by Gruene Barks & Rec.

Pet Owner's Name _____

Signature _____ Date _____